



































VÍCTOR MANUEL SÁNCHEZ VALDÉS

SCHICK, Allen, 2002, “Opportunity, strategy and tactics in reforming public management”, *OCDE Journal on Budgeting*, vol. 2, núm. 3.

VAN DE VEN, Andrew y SUN, Kangyong, 2009, “Breakdowns in implementing models of organization change”, *Organization*, vol. 3.

YIN, Robert, 2013, *Case study research: Design and methods*, Sage Publications.

70 ZAVALA, Misael y MORALES, Alberto, 2016, “Inservible la plataforma de transparencia del INAI”, *El Universal*, disponible en: <http://www.eluniversal.com.mx/articulo/nacion/seguridad/2016/09/12/inservible-la-plataforma-de-transparencia-del-inai>.

